

2021 NAAG Robocall Virtual Summit

Providing a detailed look into the robocall business ecosystem and discussions on government and industry responses — and how they could be improved.

Hosted by the **National Association of Attorneys General** and the
Michigan and Ohio Attorneys General

With the support of the attorneys general of Arizona, Connecticut, Florida, Massachusetts, Minnesota, Nebraska, Nevada, North Carolina, North Dakota, Oregon, Pennsylvania, Vermont, and West Virginia



CENTER FOR
CONSUMER PROTECTION



DAVE YOST
OHIO ATTORNEY GENERAL

PUBLIC AGENDA

WEDNESDAY, SEPTEMBER 8, 2021

ALL TIMES ARE IN EASTERN TIME

1:00 p.m. – 1:15 p.m.

Welcome Remarks

Dana Nessel, Michigan Attorney General

Dave Yost, Ohio Attorney General

Abigail Stempson, Director, NAGTRI Center for Consumer Protection, National Association of Attorneys General

1:15 p.m. – 2:15 p.m.	<p>Session 1: Robocall Ecosystem – The Basics</p> <p>Description This session explores how robocallers make their money, including explanations of the calling technology, number sourcing, and the voice service providers facilitating robocall traffic.</p> <p>Moderator Wisam Naoum, Assistant Attorney General, Michigan Attorney General’s Office</p> <p>Panelists Matt Fischer, Assistant Special Agent-in-Charge (Acting), Social Security Administration Office of Inspector General David Frankel, CEO, ZipDX LLC Henning Schulzrinne, Professor, Columbia University</p>
2:15 p.m. – 2:25 p.m.	<p>Break</p>
2:25 p.m. – 3:25 p.m.	<p>Session 2: The Industry Response – The Latest from Telecom</p> <p>Description This session features key industry participants explaining their efforts to trace robocalls, analyze traffic, and implement new laws.</p> <p>Moderator Julia Dale, Assistant Attorney General, Michigan Attorney General’s Office</p> <p>Panelists Josh Bercu, Vice President, Policy & Advocacy USTelecom – The Broadband Association Joseph Delotto, Vice President, Voice and UC Product, Spectrum Enterprise Aaron Foss, Founder, Nomorobo Linda Vandeloop, Assistant Vice President External Affairs/Regulatory, AT&T Services, Inc.</p>
3:25 p.m. – 3:40 p.m.	<p>Break</p>

<p>3:40 p.m. – 4:55 p.m.</p>	<p>Session 3: The Government Response – The Latest from Law Enforcement</p> <p>Description This session features key law enforcement officials explaining federal and state agency responses to robocalls.</p> <p>Introduction TJ Donovan, Vermont Attorney General</p> <p>Moderator Erin Leahy, Senior Assistant Attorney General, Ohio Attorney General’s Office</p> <p>Panelists Ann F. Entwistle, Senior Trial Attorney, U.S. Department of Justice James Evans, National Do Not Call Program Coordinator, Federal Trade Commission Wisam Naoum, Assistant Attorney General, Michigan Attorney General’s Office Jamie Renner, Assistant Attorney General, Vermont Attorney General’s Office Dan Stepanicich, Attorney Advisor, Enforcement Bureau, Federal Communications Commission</p>
<p>4:55 p.m. – 5:25 p.m.</p>	<p>Session 4: Strengthening the Fight</p> <p>Description This session features suggestions from a key consumer advocate and government officials on how to give law enforcement officials all the tools they need to crack down.</p> <p>Moderator Erin Leahy, Senior Assistant Attorney General, Ohio Attorney General’s Office</p> <p>Panelists Patrick Crotty, Senior Assistant Attorney General, Florida Attorney General’s Office Margot Saunders, Senior Counsel, National Consumer Law Center</p>
<p>5:25 p.m. – 5:30 p.m.</p>	<p>Closing Remarks</p> <p>Erin Leahy, Senior Assistant Attorney General, Ohio Attorney General’s Office Joe Potchen, Bureau Chief, Consumer and Regulatory Enforcement Bureau, Michigan Attorney General’s Office Abigail Stempson, Director, NAGTRI Center for Consumer Protection, National Association of Attorneys General</p>